

Refund Policy

Last updated: Today

This Refund Policy applies to purchases made from ALIGNOPS PRIVATE LIMITED through our website Zyngzoft.com.

1. 14 Day Right to Cancel

If you are a consumer purchasing for personal use, you may cancel your order within 14 days of purchase for any reason and receive a full refund, provided you have not yet accessed, downloaded, or used the digital product.

2. Digital Product Access

Because our products are fully digital, the 14 day cancellation right ends once you access, download, or otherwise begin using the product.

3. Outside the 14 Day Window

Refund requests made after the 14 day period are generally not eligible, unless required under applicable consumer protection laws.

4. Product Issues

If you believe the product is not as described or you encounter access issues, please contact support@zyngzoft.com and we will review your case promptly.

5. Refund Processing

Approved refunds are processed within 1–2 business days to the original payment method.

For any questions, contact:

ALIGNOPS PRIVATE LIMITED

support@zyngzoft.com